



**OhioMeansJobs.**

Stark & Tuscarawas Counties

A proud partner of the  
American Job Center network

## **TEXT MESSAGING PRIVACY POLICY AND TERMS OF SERVICE**

### **Introduction**

This Privacy Policy and Terms of Service outlines how OhioMeansJobs Stark and Tuscarawas Counties, operated by Workforce Initiative Association (referred to as “OMJ,” “we,” “us,” or “our”), collects, uses, and protects your information when you communicate with us via text messaging.

### **Purpose of Text Messaging**

We use text messaging to communicate valuable information available through OMJ. Consequently, we may send you messages regarding job search or resume recommendations, job opportunities, services, events, resources, an upcoming appointment, or other reasons as directed by you. You may also receive text messages from your case manager (if you have one), or we may reply to a text you send to us.

If you consent to receive conversational, informational, or promotional SMS from OMJ, you agree to receive such text messages from us. Reply STOP to opt out; reply HELP for assistance; message and data rates may apply. Messaging frequency may vary. Our Text Messaging Privacy Policy and Terms of Service is located at <https://www.omjwork.com/wp-content/uploads/2024/10/Text-Messaging-Privacy-Policy.pdf>. Visit <https://www.omjwork.com/wp-content/uploads/2024/08/Website-Privacy-Policy.pdf> to see our Privacy Statement.

### **Information We Collect**

When you opt to receive text messages from us, we may collect the following information:

- Your phone number
- Any information you provide in your messages

### **How We Use Collected Information**

We use this information to assist you in a job search, submitting an application for services, participating in services, sharing your education or career story, or other subjects as directed by you. We also use this information to respond to your messages or notify you of events, resources, or upcoming appointments.

We do not share any information obtained as part of SMS consent with third parties or affiliates. We will not sell, trade, or otherwise transfer your personal information to outside parties without your consent, except as required by law or to protect our rights. Further, we do not share opt-in or text message consent with third parties or affiliates for marketing or any other purposes.

### **Opt In or Subscribe**

By providing your mobile phone number to us, you are voluntarily opting in to receive text messages from us, and you consent to the collection and use of your information as outlined in this policy. You further agree to receive recurring mobile messages from us at the mobile phone number associated with your opt-in, even if such number is registered on any state or federal “Do Not Call” list. Message and data rates may apply, and message frequency may vary.

You agree that any mobile phone number you provide to us is a valid mobile phone number of which you are the owner or authorized user. If you change your mobile phone number or are no longer the owner or authorized user of the mobile phone number, you agree to promptly notify us at (330) 433-9675.

### **Assistance or Help**

You may request assistance or help by texting HELP.

### **Opt Out or Stop**

You may opt out at any time by replying STOP to the mobile number the message is sent from. You may receive a one-time opt-out confirmation message. You will receive no further messages. To opt back in at any time, reply START.

### **Changes to This Policy**

We may update this Privacy Policy and Terms of Service from time to time. Any changes will be communicated to you via text message or through our website.

### **Contact Us**

If you have any questions or concerns about this Privacy Policy and Terms of Service or our text messaging practices, please contact us at:

OhioMeansJobs Stark and Tuscarawas Counties

Phone: (330) 433-9675

Email: [info@omjwork.com](mailto:info@omjwork.com)

Our website: [omjwork.com](http://omjwork.com)

By engaging with us via text message, you acknowledge that you have read and understood this Privacy Policy and Terms of Service. Thank you for connecting with OhioMeansJobs Stark and Tuscarawas Counties!